

# The power of effectively coordinated care

## Care coordination and the patient

Healthcare costs are

**75%**

higher for patients receiving uncoordinated care<sup>1</sup>



Patients experiencing highly fragmented care have

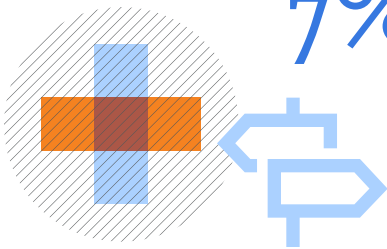
**2X** as many primary care visits, and

**6x** as many specialist visits<sup>2</sup>



Patients experiencing lower levels of coordinated care are more likely to deviate from best clinical practices<sup>2</sup>

**7%**



Educating and engaging patients in their self-care management activities with effective interprofessional care coordination can reduce annual Medicare costs by<sup>1</sup>

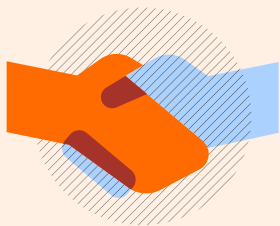
**16%**



## Care coordination and the clinician

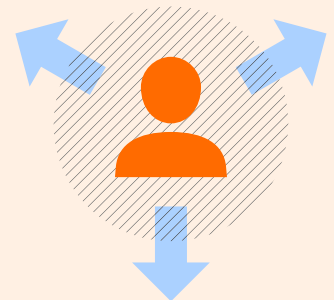
**85%**

of clinicians agree that coordinated, interprofessional practice increases their job satisfaction<sup>3</sup>



**55%**

of clinicians feel interprofessional practice offers opportunities for professional development<sup>4</sup>



## Care coordination and the organization

Effective care coordination increases HCAHPS ratings by an average of

**2.3**

percentage points<sup>5</sup>



Interprofessional collaboration:

Increases operating margins by

**71%**

Reduces emergency department visits by

**28%**

Reduces inpatient admissions by<sup>6</sup>

**50%**

[www.elsevier.com/care-coordination](http://www.elsevier.com/care-coordination)

<sup>1</sup> Haney, Cynthia; McMenamin, Peter. "The Value of Nursing Care Coordination". American Nurses Association. Nursing World. 1 Jun 2012. <https://www.nursingworld.org/~4afcod/globalassets/practiceandpolicy/health-policy/care-coordination-white-paper-3.pdf>.

<sup>2</sup> Frandsen, Brigham R.; Joynt, Karen E.; Rebitzer, James B.; Jha, Ashish K. "Care Fragmentation, Quality, and Costs Among Chronically Ill Patients". *The American Journal of Managed Care*. Managed Markets Network. 14 May 2015. <https://www.ajmc.com/journals/issue/2015/2015-vol21-n5/care-fragmentation-quality-costs-among-chronically-ill-patients?p=2>.

<sup>3</sup> Gausvik, Christian; Lautar, Ashley; Miller, Lisa; Pallerla, Harini; Schlaudeker, Jeffrey. "Structured Nursing Communication on Interdisciplinary Acute Care Teams Improves Perceptions of Safety, Efficiency, Understanding of Care Plan and Teamwork as Well as Job Satisfaction". National Center for Biotechnology Information. U.S. National Library of Medicine. 14 Jan 2015. <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC4298312/>.

<sup>4</sup> Winfield, Chaniece; Sparkman-Key, Narketta; Vajda, Anthony. "Interprofessional Collaboration Among Helping Professions: Experiences with Holistic Client Care". *Journal of Interprofessional Education & Practice*. ScienceDirect. Dec 2017. <https://www.sciencedirect.com/science/article/pii/S2405452617300514>.

<sup>5</sup> Figueroa, Jose F.; Feyman, Yevgeniy; Zhou, Xiner; Maddox, Karen. "Hospital-Level Care Coordination Strategies Associated with Better Patient Experience". *BMJ Quality & Safety*. The British Medical Journal. 4 Apr 2018. <https://qualitysafety.bmj.com/content/27/10/844>.

<sup>6</sup> Hardin, Lauran; Kilian, Adam; Spykerman, Kristin. "Competing Health Care Systems and Complex Patients: An Inter-Professional Collaboration to Improve Outcomes and Reduce Health Care Costs". *Journal of Interprofessional Education & Practice*. ScienceDirect. Jun 2017. <https://www.sciencedirect.com/science/article/pii/S2405452616301033>.