



The power of effectively coordinated care

Care coordination and the patient

Healthcare costs are

75%

higher for patients receiving uncoordinated care¹



Patients experiencing highly fragmented care have

2x

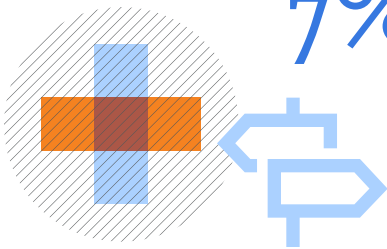
 as many primary care visits, and

6x

 as many specialist visits²

Patients experiencing lower levels of coordinated care are more likely to deviate from best clinical practices²

7%



Educating and engaging patients in their self-care management activities with effective interprofessional care coordination can reduce annual Medicare costs by¹

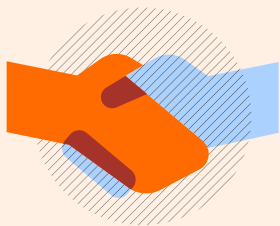
16%



Care coordination and the clinician

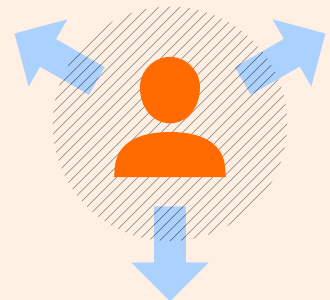
85%

of clinicians agree that coordinated, interprofessional practice increases their job satisfaction³



55%

of clinicians feel interprofessional practice offers opportunities for professional development⁴



Care coordination and the organization

Effective care coordination increases HCAHPS ratings by an average of

2.3

percentage points⁵



Interprofessional collaboration:

Increases operating margins by

71%

Reduces emergency department visits by

28%

Reduces inpatient admissions by⁶

50%

¹ Haney, Cynthia; McMenamin, Peter. "The Value of Nursing Care Coordination". American Nurses Association. Nursing World. 1 Jun 2012. <https://www.nursingworld.org/~4afcod/globalassets/practiceandpolicy/health-policy/care-coordination-white-paper-3.pdf>.

² Frandsen, Brigham R.; Joyn, Karen E.; Rebitzer, James B.; Jha, Ashish K. "Care Fragmentation, Quality, and Costs Among Chronically Ill Patients". *The American Journal of Managed Care*. Managed Markets Network. 14 May 2015. <https://www.ajmc.com/journals/issue/2015/2015-vol21-n5/care-fragmentation-quality-costs-among-chronically-ill-patients?p=2>.

³ Gausvik, Christian; Lautar, Ashley; Miller, Lisa; Pallerla, Harini; Schlaudeker, Jeffrey. "Structured Nursing Communication on Interdisciplinary Acute Care Teams Improves Perceptions of Safety, Efficiency, Understanding of Care Plan and Teamwork as Well as Job Satisfaction". National Center for Biotechnology Information. U.S. National Library of Medicine. 14 Jan 2015. <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC4298312/>.

⁴ Winfield, Chaniece; Sparkman-Key, Narketta; Vajda, Anthony. "Interprofessional Collaboration Among Helping Professions: Experiences with Holistic Client Care". *Journal of Interprofessional Education & Practice*. ScienceDirect. Dec 2017. <https://www.sciencedirect.com/science/article/pii/S2405452617300514>.

⁵ Figueroa, Jose F.; Feyman, Yevgeniy; Zhou, Xiner; Maddox, Karen. "Hospital-Level Care Coordination Strategies Associated with Better Patient Experience". *BMJ Quality & Safety*. The British Medical Journal. 4 Apr 2018. <https://qualitysafety.bmj.com/content/27/10/844>.

⁶ Hardin, Luran; Kilian, Adam; Spykerman, Kristin. "Competing Health Care Systems and Complex Patients: An Inter-Professional Collaboration to Improve Outcomes and Reduce Health Care Costs". *Journal of Interprofessional Education & Practice*. ScienceDirect. Jun 2017. <https://www.sciencedirect.com/science/article/pii/S2405452616301033>.